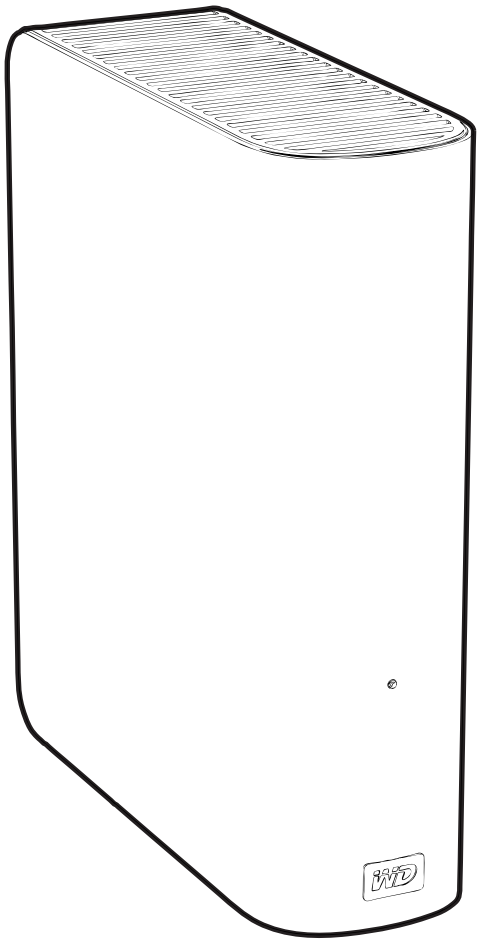
My Book® 3.0

User Manual



Western Digital®

External Desktop

WD Service and Support

Should you encounter any problem, please give us an opportunity to address it before returning this product. Most technical support questions can be answered through our knowledge base or e-mail support service at *support.wdc.com*. If the answer is not available or if you prefer, please contact WD at the best telephone number shown below.

Your product includes 30 days of free telephone support during the warranty period. This 30-day period starts on the date of your first telephone contact with WD Technical Support. E-mail support is free for the entire warranty period and our extensive knowledge base is available 24/7. To help us keep you informed of new features and services, remember to register your product online at *https://www.wdc.com/register*.

Accessing Online Support

Visit our product support website at *support.wdc.com* and choose from these topics:

- Downloads - Download drivers, software, and updates for your WD product.
- Registration - Register your WD product to get the latest updates and special offers.
- Warranty & RMA Services - Get Warranty, Product Replacement (RMA), RMA Status, and Data Recovery Information.
- Knowledge Base - Search by keyword, phrase, or answer ID.
- Installation - Get online installation help for your WD product or software.

Contacting WD Technical Support

When contacting WD for support, have your WD product serial number, system hardware, and system software versions available.

North America		**Asia Pacific**	
English	800.ASK.4WDC	Australia	1 800 42 9861
	(800.275.4932)	China	800 820 6682/+65 62430496
Spanish	800.832.4778	Hong Kong	+800 6008 6008
		India	1 800 11 9393 (MNTL)/1 800 200 5789 (Reliance) 011 26384700 (Pilot Line)
Europe (toll free)*	00800 ASK4 WDEU	Indonesia	+803 852 9439
	(00800 27549338)	Japan	00 531 650442
		Korea	02 703 6550
Europe	+31 880062100	Malaysia	+800 6008 6008/1 800 88 1908/+65 62430496
Middle East	+31 880062100	Philippines	1 800 1441 0159
Africa	+31 880062100	Singapore	+800 6008 6008/+800 608 6008/+65 62430496
		Taiwan	+800 6008 6008/+65 62430496

* Toll free number available in the following countries: Austria, Belgium, Denmark, France, Germany, Ireland, Italy, Netherlands, Norway, Spain, Sweden, Switzerland, United Kingdom.

Table of Contents

WD Service and Support ii
Accessing Online Support ii
Contacting WD Technical Support ii

1 About Your WD Drive 1

Kit Contents 1
USB 3.0 Micro-B Cable 2
PCIe Adapter Card 3
Optional Accessories 3
System Requirements 3
Drive Format 3
Physical Description 4
Views 4
Power Button 5
Power/Activity LED 5
Drive Interface 5
Kensington® Security Slot 5
WD Product Registration 5
Tools and Materials (kits with PCIe adapter card) 5

2 Getting Started 6

Step 1. Unpacking and Handling the Adapter Card 6
Step 2. Installing the PCIe Adapter Driver 6
Step 3. Installing the Adapter Card 9
Step 4. Connecting the Drive 10
Power Adapters 10
Connection Steps 11

3 Troubleshooting 12

Frequently Asked Questions 12

4 Compliance and Warranty Information 13

Regulatory Compliance 13
FCC Class B Information 13
ICES/NMB-003 Compliance 13
Safety Compliance 13
CE Compliance For Europe 13
GS Mark (Germany only) 13
KCC Notice (Republic of Korea only) 13
Environmental Compliance (China) 14
Service and Warranty Information 14
Obtaining Service 14
Limited Warranty 15

Index 16

1

About Your WD Drive

Welcome to your My Book® 3.0 external hard drive. This elegant, high capacity storage drive features a SuperSpeed USB 3.0 interface with speed up to ten times that of USB 2.0 for the fastest transfer speed available.

This chapter includes the following topics:

Kit Contents
Drive Format
Physical Description
WD Product Registration
Tools and Materials (kits with PCIe adapter card)

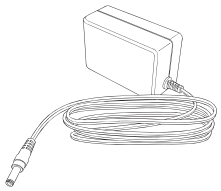
Kit Contents

Important: For the latest WD product information and news, visit our website at *www.westerndigital.com.* For the latest software, firmware, and product documentation and information, go to *http://products.wdc.com/updates*

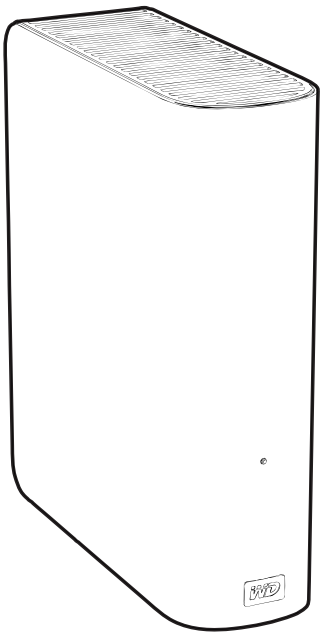
- External hard drive
- USB 3.0 Micro-B cable
- AC adapter (configuration may vary depending on region)
- USB 3.0 PCIe adapter card (gen2) attached to full-height bracket (in kits that include an adapter card)
- Half-height bracket (in kits that include an adapter card)
- Product CD with User Manual and PCIe adapter card driver utility (in kits that include an adapter card)
- Quick Install Guide

Quick Install Guide

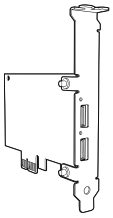
USB 3.0 Micro-B Cable



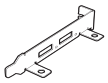
AC Adapter



My Book 3.0 Drive



PCIe Adapter Card
on full-height bracket
(optional)



Half-height Bracket
(optional)

Product CD

USB 3.0 Micro-B Cable

The USB 3.0 Micro-B connector is basically a USB 2.0 Micro-B connector with an extension holding 5 extra pins. The port on the My Book 3.0 is designed for this connector. You can also use a USB 2.0 cable with the My Book 3.0, but the drive will only operate at USB 2.0 speeds.

The connector at the other end of the cable connects to your computer's USB 3.0 port (if available, e.g., from the PCIe adapter) or any available USB 2.0 port.

Note: For a list of supported USB 3.0 devices for this product, visit *support.wdc.com* and search for Knowledge Base Answer ID 3886.

PCIe Adapter Card

The PCIe adapter card enables your computer to transfer data at USB 3.0 super speeds. The adapter card comes with an attached full-height bracket and an optional half-height bracket. With the adapter card connected to the motherboard, your computer has two USB 3.0 ports. One end of the cable connects to one of these ports, while the other end connects to the My Book 3.0 drive. (See section above.)

Note: You can connect a USB 2.0 or USB 3.0 cable to a USB 3.0 port on the adapter card, but a connected USB 2.0 device will only run at USB 2.0 speeds.

Optional Accessories

For information on optional accessories for this product, visit:

US	*www.shopwd.com* or *www.wdstore.com*
Canada	*www.shopwd.ca* or *www.wdstore.ca*
Europe	*www.shopwd.eu* or *www.wdstore.eu*
All others	Contact WD Technical Support in your region. For a list of Technical Support contacts, visit *support.wdc.com* and see Knowledge Base Answer ID 1048.

System Requirements

- Windows® XP
- Windows Vista®
- Windows 7
- Available PCIe slot (for kits that include a PCIe adapter card)

  Note: Compatibility of the PCIe adapter card may vary depending on your computer's hardware configuration and operating system.

For highest performance and reliability, install the latest updates and service pack (SP). For Windows, go to the **Start** menu and select **Windows Update**.

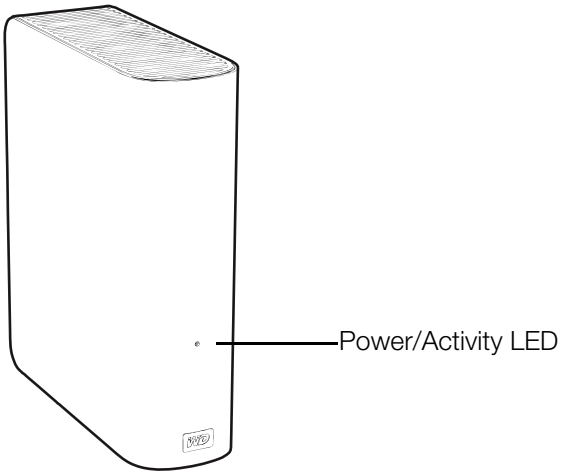
Drive Format

Your My Book Essential drive is preformatted as a single NTFS partition for compatibility with all updated Windows operating systems.

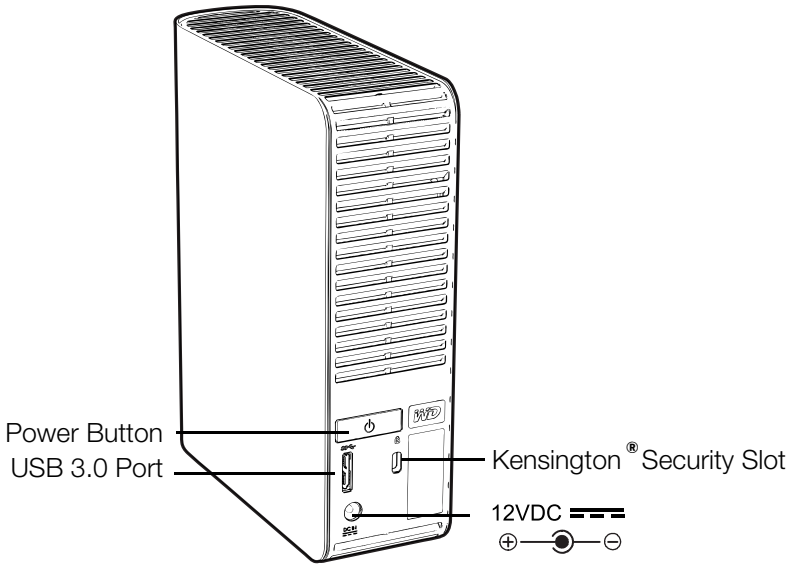
Physical Description

Views

Front



Back



Power Button

The My Book 3.0 automatically powers on and off with your computer.

To power down or disconnect the drive:

1. Right-click the **Safely Remove Hardware** icon in the Windows system tray and select **Safely Remove Hardware**. You may hear the drive power down before the power LED turns off.
2. If you want to turn off the drive at this time, push the power button and hold it for four seconds.

To power on the drive again, simply press the power button.

Power/Activity LED

The power/activity LED is on the lower front panel of the drive. It indicates the drive's power state and activity. The LED indicator functions as shown in the table below.

Appearance	Description
On steady	Idle
Fast flashing (for approx. 3 times per second)	Activity
Slow flashing (approx. every 2.5 second)	System standby

Drive Interface

Super-Speed USB (USB 3.0) supports data transfer rates up to 5 Gb/s. The My Book 3.0 is backward-compatible with USB 2.0 but defaults to USB 2.0 speed of up to 480 Mb/s. Connection to a USB 1.1 port transfers data at USB 1.1 speed of up to 12 Mb/s).

Kensington® Security Slot

For drive security, this drive is equipped with a Kensington security slot, which supports a standard Kensington security cable (sold separately). For more information on the Kensington security slot and available products, visit *www.kensington.com*.

WD Product Registration

Register your WD product to get the latest updates and special offers. You can easily register your drive online at *register.wdc.com*.

Tools and Materials (kits with PCIe adapter card)

If your kit includes a PCIe Express adapter card, you will need the following for installation:

- Phillips head screwdriver
- Complete documentation for your computer system

2

Getting Started

This chapter includes the following topics:

Step 1. Unpacking and Handling the Adapter Card
Step 2. Installing the PCIe Adapter Driver
Step 3. Installing the Adapter Card
Step 4. Connecting the Drive

Do one of the following:

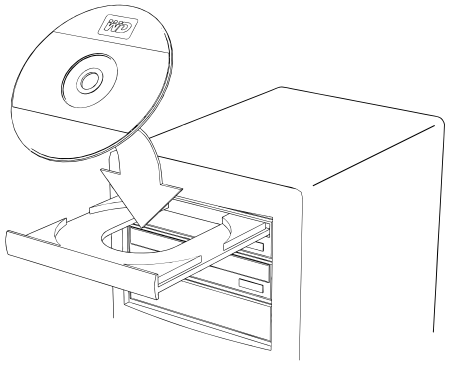
- **If your kit includes an adapter card**, follow Steps 1-4.
- **If your kit does not include an adapter card**, skip to "Step 4. Connecting the Drive" on page 10.

Step 1. Unpacking and Handling the Adapter Card

1. Gather these materials and tools: WD external drive kit; computer system manual; operating system manual and installation CD; Phillips screwdriver.
2. Before performing any hardware installation, back up your existing data.
3. Before handling the hard drive or any other components, discharge static electricity by touching the metal chassis of your computer or using an anti-static wrist strap.
4. Power off the computer and unplug the power cord before installing the adapter card in the system.
5. Remove the system cover (refer to your system manual for instructions).

Step 2. Installing the PCIe Adapter Driver

1. Insert the product CD into your CD/DVD player.



2. If AutoRun/AutoPlay is enabled, double-click the Western Digital Setup Launcher to start the installation.

   If AutoRun/AutoPlay is not enabled, open (My) Computer, double-click the CD drive, and then double-click Western Digital Setup Launcher to start installation.

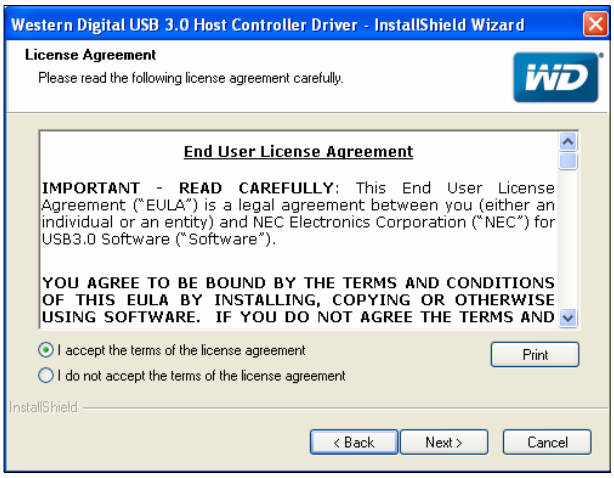
The InstallShield Wizard starts.

Western Digital USB 3.0 Host Controller Driver - InstallShi...
Western Digital USB 3.0 Host Controller Driver Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
Extracting: ISSetup.dll
Cancel

The InstallShield Wizard welcome screen displays.

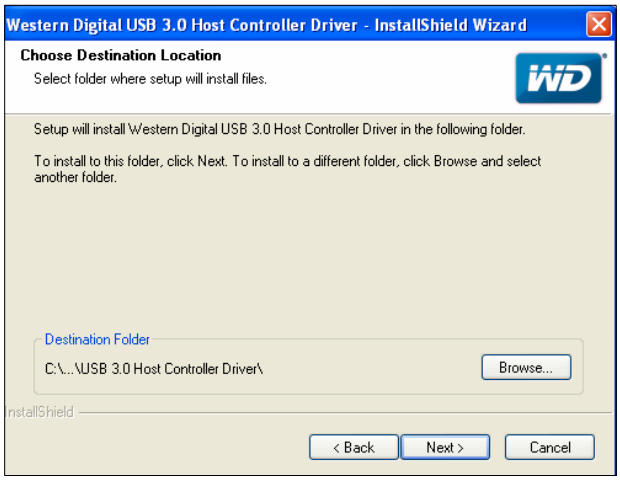
Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
Welcome to the InstallShield Wizard for Western Digital USB 3.0 Host Controller Driver
The InstallShield Wizard will install Western Digital USB 3.0 Host Controller Driver on your computer. To continue, click Next.
< Back
Next >
Cancel

3. Click **Next** to display the License Agreement screen.

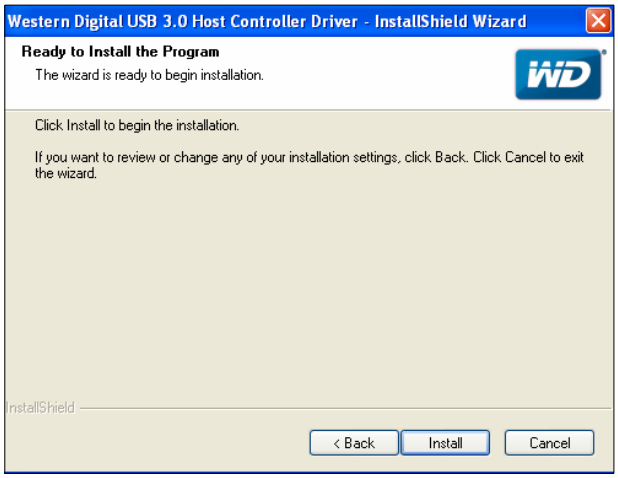

Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
License Agreement
Please read the following license agreement carefully.
End User License Agreement
IMPORTANT - READ CAREFULLY: This End User License Agreement ("EULA") is a legal agreement between you (either an individual or an entity) and NEC Electronics Corporation ("NEC") for USB3.0 Software ("Software").
YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS EULA BY INSTALLING, COPYING OR OTHERWISE USING SOFTWARE. IF YOU DO NOT AGREE THE TERMS AND
I accept the terms of the license agreement
I do not accept the terms of the license agreement
Print
InstallShield
< Back
Next >
Cancel

4. To continue, select **I accept the terms of the license agreement**.
5. Click **Next** to display the Choose Destination Location screen.

6. Specify the desired location for saving the driver files, either by accepting the default or browsing to the desired folder.

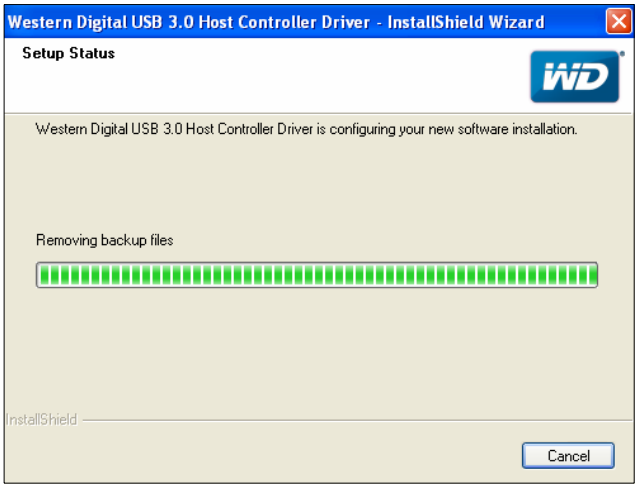

Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
Choose Destination Location
Select folder where setup will install files.
Setup will install Western Digital USB 3.0 Host Controller Driver in the following folder.
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.
Destination Folder
C:\...\USB 3.0 Host Controller Driver\
Browse...
InstallShield
< Back
Next >
Cancel

7. Click **Next** to display the Ready to Install the Program screen.


Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
Ready to Install the Program
The wizard is ready to begin installation.
Click Install to begin the installation.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
InstallShield
< Back
Install
Cancel

8. Click **Install**.

   The InstallShield Wizard displays the progress bar.


Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
Setup Status
Western Digital USB 3.0 Host Controller Driver is configuring your new software installation.
Removing backup files
InstallShield
Cancel

9. When the Install Wizard Complete screen displays, click **Finish**.

Western Digital USB 3.0 Host Controller Driver - InstallShield Wizard
InstallShield Wizard Complete
The InstallShield Wizard has successfully installed Western Digital USB 3.0 Host Controller Driver. Click Finish to exit the wizard.
< Back
Finish
Cancel

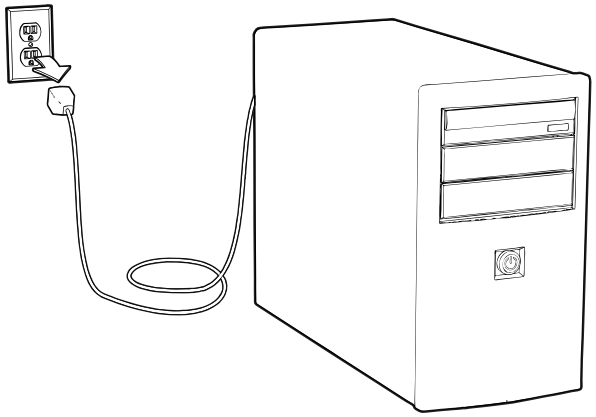
You are now ready to install the PCIe adapter card in your computer.

Step 3. Installing the Adapter Card

Important: Please be sure to follow the instructions in "Step 1. Unpacking and Handling the Adapter Card" on page 6.

Do **not** install the PCIe card in the system while power is still applied. Even if the system is shut down, many components in the system might still be powered and could cause unexpected behavior or damage to the card or system. The best way to ensure the power is completely off is to unplug it from the wall outlet.

1. Shut down the computer and disconnect the power cable.

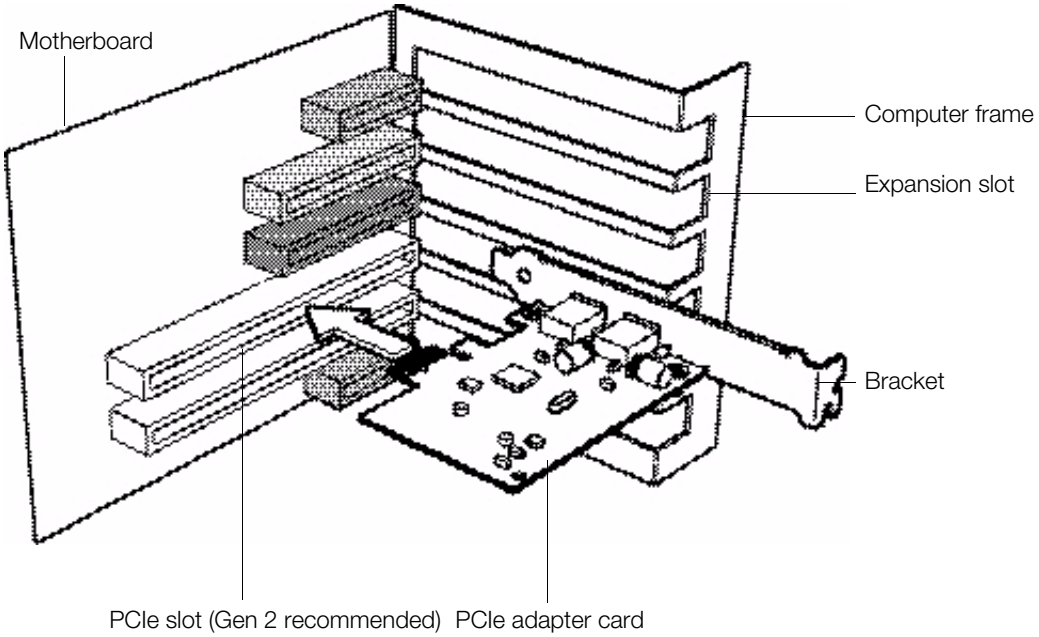


2. Remove the cover of the computer case.
3. To prevent ESD damage, discharge static electricity by touching the metal chassis of your computer or by using an anti-static wrist strap.
4. Locate the PCIe slot on the motherboard. For best performance, use a Gen2 PCIe slot on the computer. However, you can place the PCIe adapter card in any available PCIe slot, including x1 and x16 slots.

   Note: For information on PCIe slots, see "Troubleshooting" on page 12 and consult your system documentation.

5. Remove the PCIe adapter card from its anti-static bag.

6. Depending on your computer design, replace the full-height bracket with the half-height bracket (in the accessories box), using the existing screws.
7. Firmly insert the adapter card in the PCIe slot and make sure it is seated properly.



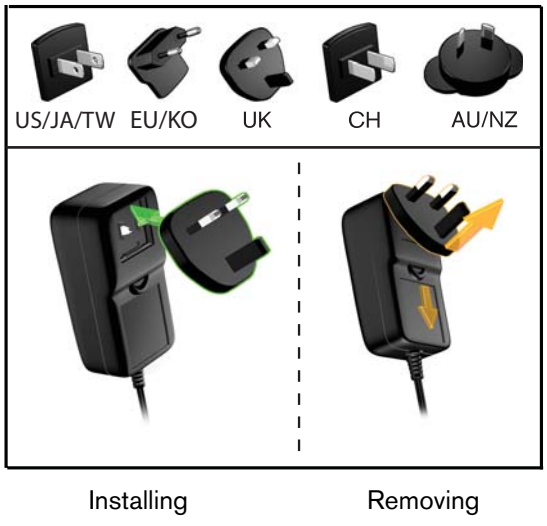
8. Secure the adapter card to the computer by installing the provided screw on the metal bracket.
9. Replace the system cover.

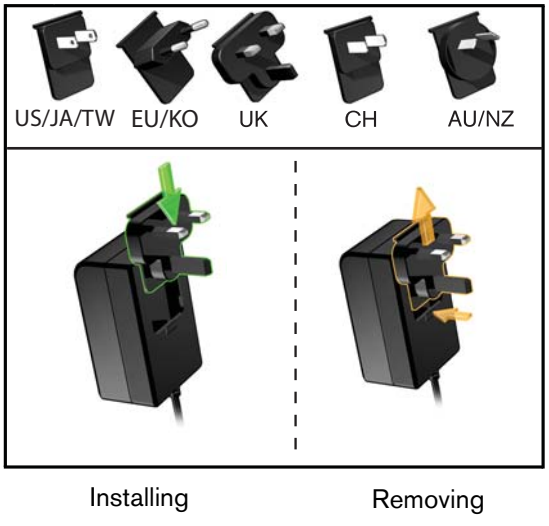
Step 4. Connecting the Drive

Important: Before handling the hard drive or any other components, discharge static electricity by touching the metal chassis of your computer or using an anti-static wrist strap.

Power Adapters

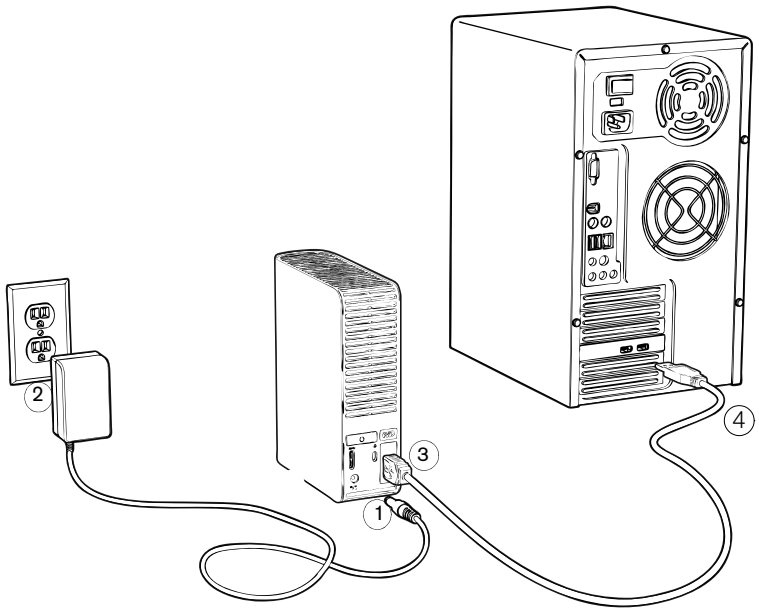
Note: The configuration of the power adapter may vary. Depending on your region, you may need to change the power adapter, as illustrated below.





Connection Steps

To connect the My Book 3.0 drive, follow the steps below:



1. Connect the power cord to the My Book 3.0 drive.
2. Connect the power adapter to an electrical outlet.
3. Connect the USB 3.0 Micro-B connector to the My Book 3.0 drive.
4. Connect the other end of the USB 3.0 cable to one of the available USB 3.0 ports on your computer. If your computer does not have USB 3.0 capability, you can plug the USB 3.0 cable into any available USB 2.0 port.

   The My Book 3.0 drive automatically powers on/off with your system. The system detects the drive, which is now ready for use.

Installation is complete! You can start storing data on your My Book 3.0 drive.

3 Troubleshooting

If you have problems when installing or using this product, refer to this troubleshooting section or visit our support website at *support.wdc.com* and search our knowledge base for more help.

Frequently Asked Questions

Q: *How do I determine whether or not my system supports USB 3.0?*

A: Refer to your USB card documentation or contact your USB card manufacturer.

Note: If your USB 3.0 controller is built into the system motherboard, be sure to install the appropriate driver support for your motherboard. Refer to your motherboard or system manual for more information.

Q: *What happens when a USB 3.0 device is plugged into a USB 2.0 port or hub?*

A: USB 3.0 is backward compatible with USB 2.0. When connected to a USB 2.0 port or hub, a USB 3.0 device operates at the USB 2.0.0 full speed of up to 480 Mb/s.

Q: *Why is the data transfer rate slow?*

A: Your system may be operating at USB 2.0 speeds due to an incorrect driver installation of the USB 3.0 adapter card or a system that does not support USB 3.0.

If your system includes a PCIe slot, you can achieve Super-Speed USB transfer rates by installing a USB 3.0 PCIe adapter card. Contact the card manufacturer for installation procedures and more information.

Note: If an additional external drive is connected to the WD product, USB bandwidth is shared and may affect performance.

A: When copying files between two drives, the transfer speeds are limited to the slower drive. Slow transfer rates over USB 3.0 may be caused by copying files to or from a lower performance drive.

Q: *Why does the drive not power up?*

A: Be sure the drive is plugged in to a power source and the USB cable is connected to your computer and the drive. For more information in the U.S., visit our Web site at *store.westerndigital.com*. Outside the U.S., contact WD Technical Support in your region.

Q: *Why is the drive not recognized under My Computer or on the computer desktop?*

A: If your system has a USB 3.0 PCIe adapter card, be sure that its drivers are installed before connecting your WD USB 3.0 external storage product. The drive is not recognized correctly unless USB 3.0 root hub and host controller drivers are installed. Contact the adapter card manufacturer for installation procedures. For more information, please visit *support.wdc.com* and see Knowledge Base answer ID 3850.

Q: *Why won't my computer boot when I connect my USB drive to the computer before booting?*

A: Depending on your system configuration, your computer may attempt to boot from your WD USB drive. Refer to your system's motherboard BIOS setting documentation to disable this feature or visit *support.wdc.com* and see Knowledge Base answer ID 1201. For more information about booting from external drives, refer to your system documentation or contact the system manufacturer.

Q: *Does it matter which PCIe slot I install my USB 3.0 PCIe adapter card in?*

A: No functional difference exists between installing the USB 3.0 PCIe adapter card in a x1, x4 or x16 slot (each of which is a different physical size). Some newer systems support PCIe 2.0, which is physically identical to PCIe 1.0 but provides better performance. Refer to your computer manual to determine whether your computer supports PCIe 2.0 and which PCIe slots have this capability.

Q: *Can I use a USB 2.0 cable to connect the My Book 3.0 drive to my computer?*

A: A **micro** USB 2.0 cable also works with the drive, but the drive will run at USB 2.0 speed.

4 Compliance and Warranty Information

This appendix includes the following topics:

Regulatory Compliance
Environmental Compliance (China)
Service and Warranty Information

Regulatory Compliance

FCC Class B Information

This device has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This unit generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. Any changes or modifications not expressly approved by WD could void the user's authority to operate this equipment.

ICES/NMB-003 Compliance

Cet appareil de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with Canadian ICES-003 Class B.

Safety Compliance

Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Safety of Information Technology Equipment. For use only with UL Listed PC.

Approuvé pour les Etats-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1 : Sûreté d'équipement de technologie de l'information.

This product is intended to be supplied by a listed limited power source, double insulated, or direct plug-in power unit marked “Class 2.”

CE Compliance For Europe

Marking by the CE symbol indicates compliance of this system to the applicable Council Directives of the European Union, including the EMC Directive (2004/108/EC) and the Low Voltage Directive (2006/95/EC). A “Declaration of Conformity” in accordance with the applicable directives has been made and is on file at Western Digital Europe.

GS Mark (Germany only)

Machine noise - regulation 3. GPSGV: Unless declared otherwise, the highest level of sound pressure from this product is 70db(A) or less, per EN ISO 7779. Maschinenlärminformations-Verordnung 3. GPSGV: Der höchste Schalldruckpegel beträgt 70 db(A) oder weniger gemäß EN ISO 7779, falls nicht anders gekennzeichnet oder spezifiziert.

KCC Notice (Republic of Korea only)

기종별§	사용자 안내문§
B급 기기¶ (가정용 정보통신기기)§	이 기기는 가정용으로 전자파적합등록을 한 기기로서 주거지역에서는 물론 모든 지역에서 사용할 수 있습니다.§

Class B Device 1 Please note that this device has been approved for non-business purposes and may be used in any environment, including residential areas.

Environmental Compliance (China)

部件名称	有毒有害物质和元素					
	铅 (Pb)	镉 (Cd)	汞 (Hg)	六价铬 (Cr^{6+})	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
包装页	O	O	O	O	O	O
包装外壳	O	O	O	O	O	O
光导管	O	O	O	O	O	O
电源按钮	O	O	O	O	O	O
HDD 托架	O	O	O	O	O	O
EMI 外壳	O	O	O	O	O	O
个性化板材	O	O	O	O	O	O
Kensington 锁按键	O	O	O	O	O	O
螺丝 6-32x6.35mm	O	O	O	O	O	O
螺丝 M3x5mm+5W	O	O	O	O	O	O
垂直支脚	O	O	O	O	O	O
减震架	O	O	O	O	O	O
印制板装配 (PCA)*	O	O	O	O	O	O
硬盘	X	O	O	O	O	O
电缆组件	O	O	O	O	O	O
电源适配器	O	O	O	O	O	O
电源线	O	O	O	O	O	O

* 印制板装配包括所有印刷电路板 (PCB) 及其相应的各个组件、IC 及连接器。

O：表示此部件所用的所有均质材料中包含的此有毒或有害物低于 MCV 标准中的限制要求。

X：表示此部件所用的均质材料中至少有一种材料包含的此有毒或有害物高于 MCV 标准中的限制要求。

在出现一个 “X” 的所有情况下，WD 采用容许的排除。

Service and Warranty Information

Obtaining Service

WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support website at *support.wdc.com* for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via *support.wdc.com*. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specification therefor. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 2 years in the North, South and Central America region, 2 years in the Europe, the Middle East and Africa region, and 2 years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at *support.wdc.com*), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to accidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Index

A
Adapter card 3

B
Box contents 1

C
Cable 2
China RoHS 14
Compatibility with operating systems 3
Compliance, regulatory 13
Connecting the My Book 3.0 10

E
Environmental compliance, China 14

F
FAQs
- computer not booting up 12
- drive not powering up 12
- drive not recognized 12
- system support of USB 3.0 12
- transfer speeds 12
- USB 3.0 device in USB 2.0 port 12
- use a USB 2.0 cable 12

FCC Class B information 13
Front and back views 4

H
Hardware 1
High-speed USB 5

I
ICES/NMB-003 compliance 13
Installing the PCIe adapter card 9

K
Kensington security slot 5
Kit contents 1

L
LED indicator 5
Limited warranty 15

M
My Book 3.0 drive, connecting 10

N
NTFS format 3

O
Operating system requirements 3

P
PCIe adapter card 1
- description 3
- driver 6
- handling 6
- installing 9

PCIe slots 12
Physical description 4
Power adapters 10
Power button 5
Product registration 5

R
Registration, online 5
Regulatory compliance 13
Requirements, operating systems 3
RoHS 14

S
Safety compliance 13
Service 14
System compatibility 3

U
Underwriters Laboratories Inc. 13
USB 3.0 interface 5
USB 3.0 Micro-B cable 2

W
Warranty and service 14

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